

BIRTH TO THREE

LESSONS FROM THE FIELD



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OBJECTIVES:

- **Identify** common processes encountered in WIC when notified of an intact family
- **Develop** a 'plan' for implementing B-3 within your LA



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Cases new to WIC:

1. LA will connect with the intact family to schedule an appointment within three business days of receiving notification.

Existing WIC cases:

1. LA will enter the intact case service code (IFCR) on each child within three business days of notification.
2. LA will contact the intact worker within one business day if:
 - Unaccounted for missed appointment
 - Child(ren) not seen
 - Something feels 'off'

DHS/WIC LEAD MEASURES



Fall 2018

- Call with LAs discussing B-3
- LA POCs established

Winter 2018

- Kick-off event (Springfield)
- Modify LA notifications
- Participate in B-3 cadence calls
- Additional information for WIC included on summaries
- Begin monthly check-in calls

Spring 2019

- DHS attend B-3 Engagement Meeting to discuss WIC
- DCFS presentation at WIC Coord. Meeting
- DCFS directory developed
- IFCR/IFCC report (Cornerstone)

Reply Reply All Forward
Mon 4/22/2019 2:39 PM
GJ Gadomski, Jessica
New B-3 Intact Family- IDHS Chicago

To Gadomski, Jessica
This message was sent with High importance.

Phish Alert Action Items + Get more add-ins

Good afternoon Jessica
There is a brand new intact family at IDHS Chicago- please enter service code IFCR for the participant(s) listed below within three business days and ensure the child(ren) is brought to each appointment, the younger participant will be returning for a WKI 7/8/19, the older participant will need a certification.

(XXX-XXXX-XXXX-XX)
(XXX-XXXX-XXXX-XX)

The intact worker to be contacted with any questions regarding intact status and if the child(ren) is not seen at next visit is

Jessica Gadomski 312-793-4569

DCFS Case ID: 1234567A

Additional information provided by DHS provider: *Child is under a safety plan with grandma.*

Best,
Jessica
Jessica Gadomski MS, RDN, LDN, CLC
Regional Nutritionist Consultant
IDHS- Bureau of Family Nutrition
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[Chicago, IL 60607](#)
Office: (312) 793-4569
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Agency and clinic of Intact family

Service Code IFCR to be entered for all children (0-5 years) within 3 business days of receiving the email notification

Intact worker contact information & DCFS Case ID

Any additional information shared by DHS provider

Month: January 2019

Clinic Name: IDHS Chicago

Participant(s)	Date agency notified	IFCR entered within 3 business days?	New/Active WIC Family?	Next Appt.	Child(ren) present?	If no, Intact Worker notified same day?	Intact worker Contact Info
J000-0000-0000-00	01/01/19	Yes-01/03/19	Active	1/7/19-WKI	NO	Emailed JG left VM	Jessica Gadomski 312-793-4569
K000-0000-0000-00	01/5/19	No-01/12/19	New	1/15/19 WCI	YES	-	Jessica Gadomski 312-793-4569
K000-0000-0000-01	01/5/19	No-01/12/19	Active	1/15/19 WSSM			

AD24 - LOCK/UNLOCK PARTICIPANT FI ISSUANCE

LOCK REASON: |A ADMINISTRATIVE

COMMENTS

THIS IS AN INTACT FAMILY
PLEASE CONTACT JESSICA EACH TIME FAMILY HAS AN APPOINTMENT SCHEDULED, RESCHEDULES OR IS IN CLINIC.

CTRL+F11 = ALERT SCREEN F9=PRODUCE FIS

SV01 - SERVICE ENTRY

Service Completed Date: 04/19/2019

Transportation Provided: N

Type of Service: IFCR INTACT FAMILY CASE REFERRAL

Place of Service: 6 CLINIC

Service Provider:

Location Code: 0 LOCATION NOT ASSIGNED

Primary Diagnosis:

Secondary:

Other:

Comments: cw: Jessica Gadowski 312-793-4569

F8=PROFILE F9=CASE NOTES F10=PROCEDURE SPECIFICS PGUP PGDN

The screenshot shows a Microsoft Outlook appointment window titled "INTACT FAMILY A...". The ribbon includes "Appointment", "Insert", "Format Text", "Review", and "Tell me". The "Appointment" ribbon is active, showing options like "Appointment", "Scheduling Assistant", "Meeting Notes", "Invite Attendees", "Options", "Tags", and "View Templates". A notification states: "This appointment conflicts with another one on your calendar." The appointment details are as follows:

- Subject: INTACT FAMILY APPOINTMENT
- Location: IDPH- CHICAGO
- Start time: Tue 4/23/2019, 12:00 PM
- End time: Tue 4/23/2019, 12:30 PM
- Event type: All day event

The appointment description contains the following text:

4/23/19 AT 12PM
IDPH- CHICAGO

WKI VISIT
DCFS CASE ID: 1234567A

SUMMARY OF COOK COUNTY BIRTH - THREE



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8 WIC Agencies



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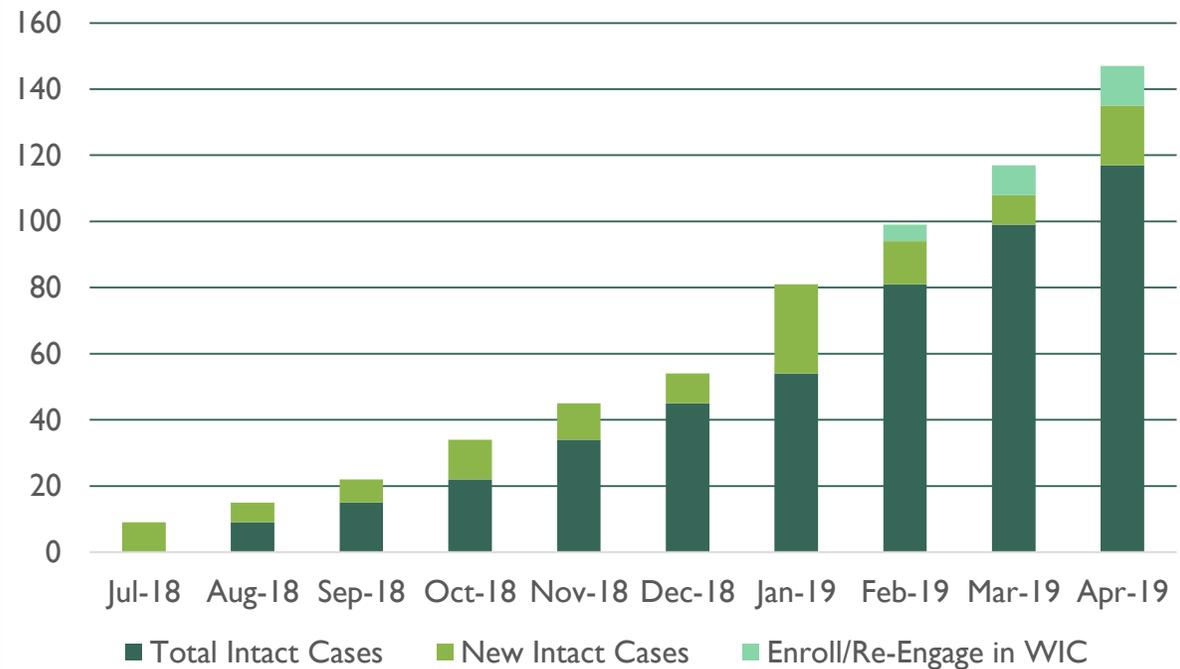
130 Active Cases



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**15 – 180 minutes
per week**

Cook County WIC Birth – Three Collaborative



** 17 Intact Cases: closed/changed status/no longer interested in WIC*

Outreach and Retention

Strengthen Partnerships

Challenge the way LAs do Business



PREVIOUS LOCAL AGENCY CHARGE



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- Communicate and continue communicating with LA staff about the Birth – Three collaborative
- Identify your agency's point of contact for Birth – Three
- Email point of contact's information to your assigned Regional Nutritionist Consultant

agency
lost
helpful
role
point
work
champion
lots
contact
nothing
missed
develop
place
designated
serve
follow
lock
needed
back-and-forth
education
intact-caseworker
communication
understand
system
get
frustrated
patient
wic's
Els
don't
track
don't
get
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