

# BIRTH TO THREE

## LESSONS FROM THE FIELD



[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)







## OBJECTIVES:

- **Identify** common processes encountered in WIC when notified of an intact family
- **Develop** a 'plan' for implementing B-3 within your LA



This Photo by Unknown Author is licensed under [CC BY-NC-ND](#)

## Cases new to WIC:

1. LA will connect with the intact family to schedule an appointment within three business days of receiving notification.

## Existing WIC cases:

1. LA will enter the intact case service code (IFCR) on each child within three business days of notification.
2. LA will contact the intact worker within one business day if:
  - Unaccounted for missed appointment
  - Child(ren) not seen
  - Something feels 'off'

# DHS/WIC LEAD MEASURES





## Fall 2018

- Call with LAs discussing B-3
- LA POCs established

## Winter 2018

- Kick-off event (Springfield)
- Modify LA notifications
- Participate in B-3 cadence calls
- Additional information for WIC included on summaries
- Begin monthly check-in calls

## Spring 2019

- DHS attend B-3 Engagement Meeting to discuss WIC
- DCFS presentation at WIC Coord. Meeting
- DCFS directory developed
- IFCR/IFCC report (Cornerstone)

Reply Reply All Forward  
Mon 4/22/2019 2:39 PM  
GJ Gadomski, Jessica  
New B-3 Intact Family- IDHS Chicago

To: Gadomski, Jessica  
This message was sent with High importance.

Phish Alert Action Items + Get more add-ins

Good afternoon Jessica  
There is a brand new intact family at IDHS Chicago- please enter service code IFCR for the participant(s) listed below within three business days and ensure the child(ren) is brought to each appointment, the younger participant will be returning for a WKI 7/8/19, the older participant will need a certification.

(XXX-XXXX-XXXX-XX)  
(XXX-XXXX-XXXX-XX)

The intact worker to be contacted with any questions regarding intact status and if the child(ren) is not seen at next visit is

Jessica Gadomski 312-793-4569

DCFS Case ID: 1234567A

**Additional information provided by DHS provider:** *Child is under a safety plan with grandma.*

Best,  
Jessica  
Jessica Gadomski MS, RDN, LDN, CLC  
Regional Nutritionist Consultant  
IDHS- Bureau of Family Nutrition  
[401 S. Clinton, 4<sup>th</sup> Floor](#)  
[Chicago, IL 60607](#)  
Office: (312) 793-4569  
[jessica.gadomski@illinois.gov](mailto:jessica.gadomski@illinois.gov)

State of Illinois - CONFIDENTIALITY NOTICE: The information contained in this communication is confidential, may be attorney-client privileged or attorney work product, may constitute inside information or internal deliberative staff communication, and is intended only for the use of the addressee. Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify the sender immediately by return e-mail and destroy this communication and all copies thereof, including all attachments. Receipt by an unintended recipient does not waive attorney-client privilege, attorney work product privilege, or any other exemption from disclosure.

Agency and clinic  
of Intact family

Service Code IFCR to be entered  
for all children (0-5 years) within  
3 business days of receiving the  
email notification

Intact worker contact  
information & DCFS Case ID

Any additional information  
shared by DHS provider

## Month: January 2019

**Clinic Name:** IDHS Chicago

<b>Participant(s)</b>	<b>Date agency notified</b>	<b>IFCR entered within 3 business days?</b>	<b>New/Active WIC Family?</b>	<b>Next Appt.</b>	<b>Child(ren) present?</b>	<b>If no, Intact Worker notified same day?</b>	<b>Intact worker Contact Info</b>
J000-0000-0000-00	01/01/19	Yes- 01/03/19	Active	1/7/19- WKI	NO	Emailed JG left VM	Jessica Gadomski 312-793- 4569
K000-0000-0000-00	01/5/19	No- 01/12/19	New	1/15/19 WCI	YES	-	Jessica Gadomski 312-793- 4569
K000-0000-0000-01	01/5/19	No- 01/12/19	Active	1/15/19 WSSM			



AD24 - LOCK/UNLOCK PARTICIPANT FI ISSUANCE

LOCK REASON: |A ADMINISTRATIVE

COMMENTS

THIS IS AN INTACT FAMILY

PLEASE CONTACT JESSICA EACH TIME FAMILY HAS AN APPOINTMENT  
SCHEDULED, RESCHEDULES OR IS IN CLINIC.

CTRL+F11 = ALERT SCREEN F9=PRODUCE FIS

SV01 - SERVICE ENTRY

Service Completed Date: 04/19/2019

Transportation Provided: N

Type of Service: IFCR

INTACT FAMILY CASE REFERRAL

Place of Service: 6

CLINIC

Service Provider:

Location Code: 0 LOCATION NOT ASSIGNED

Primary Diagnosis:

Secondary:

Other:

Comments: cw: Jessica Gadomski 312-793-4569

F8=PROFILE F9=CASE NOTES F10=PROCEDURE SPECIFICS PGUP PGDN

INTACT FAMILY A...

File Appointment Insert Format Text Review Tell me

Appointment Scheduling Assistant Meeting Notes Invite Attendees Options Tags View Templates

This appointment conflicts with another one on your calendar.

Subject: INTACT FAMILY APPOINTMENT

Location: IDPH- CHICAGO

Start time: Tue 4/23/2019 12:00 PM All day event

End time: Tue 4/23/2019 12:30 PM

4/23/19 AT 12PM  
IDPH- CHICAGO

WKI VISIT  
DCFS CASE ID: 1234567A



# SUMMARY OF COOK COUNTY BIRTH - THREE



This Photo by Unknown Author is licensed under CC BY

**8 WIC Agencies**



This Photo by Unknown Author is licensed under CC BY-SA

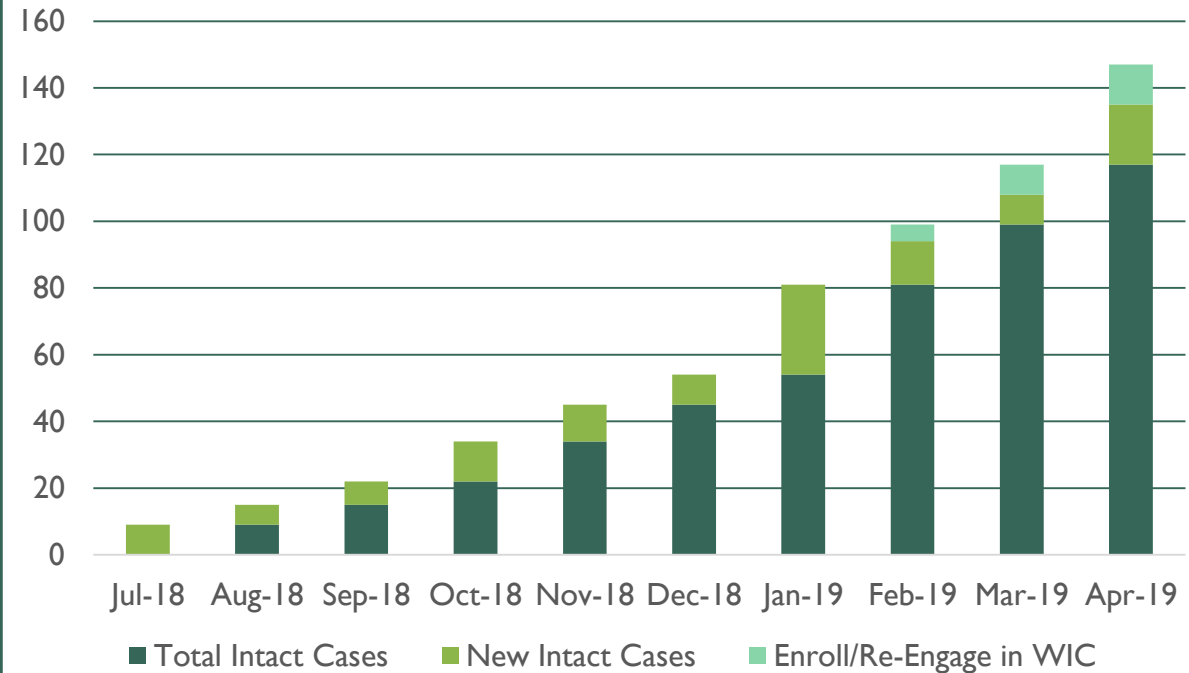
**130 Active Cases**



This Photo by Unknown Author is licensed under CC BY

**15 – 180 minutes  
per week**

## Cook County WIC Birth – Three Collaborative



*\* 17 Intact Cases: closed/changed status/no longer interested in WIC*



**Outreach and Retention**

**Strengthen Partnerships**

**Challenge the way LAs do Business**





# PREVIOUS LOCAL AGENCY CHARGE



This Photo by Unknown Author is licensed under [CC BY-SA](#)

- Communicate and continue communicating with LA staff about the Birth – Three collaborative
- Identify your agency's point of contact for Birth – Three
- Email point of contact's information to your assigned Regional Nutritionist Consultant



agency  
WIC's  
lost  
helpful  
role  
point  
work  
role  
champion  
lots  
frustrated  
communication  
intact-caseworker  
education  
nothing  
contact  
lock  
missed  
develop  
place  
serve  
follow  
designated  
back-and-forth  
needed  
system  
understand  
don't get  
track  
patient  
Els

